iPad and eClinicalWorks – Two Great Products Together At Last
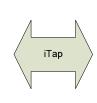
What App to Download and Why

iTap is the application that is used and it is highly recommended. When pitted against the other available Remote Desktop applications, iTap was the easiest to connect with and saved login profiles with passwords. Additionally, the controls were easy to learn/master.

The Setup

Desktop Computer

Ask your IT to set up a static connection to your desktop computer. Once this has been set, save the User Credentials on iTap and you will not have to enter them again. As long as your wireless network is secure, you should have no problems connecting to the desktop.

NOTE *(SaaS Clients):* The problem with connecting directly to an SaaS environment with the ASP credentials is that you are not able to access the Internet via a browser, print to your local computer, or access any files that reside on your desktop.

Pros

- **Lightweight:** Easy to take from room to room (can be used with one hand)
- **Cheaper than a tablet:** About 1/3rd the cost of a tablet
- **Use anywhere:** WiFi or 3G
- **No moving parts to wear out:** No opening or closing hinges
- **Extended battery life:** 8 – 10 hours

Cons

- **Holding up the iPad and trying to type can be challenging:** You have to stare down at your lap, instead of at the patient. With a tablet, you are looking right over the screen. Additionally, users can develop neck pains when using the iPad for extended periods of time due to the strain of looking down at the on-screen keyboard.
- **Keyboard fatigue:** Typing long notes on the iPad can strain your fingers.
- **Lack of stylus:** A stylus is more accurate on a tablet than fingers are on the iPad.
- **Keyboard sensitivity and pinch to zoom:** Can be challenging at first.

Recommended Customizations in eClinicalWorks

- Start using drop-downs more instead of typing.
- Start using Hot Key Shortcuts (*e.g.,* Alt+O for <u>O</u>K)